ROUTINE USER CARE

Water cooler user cleaning

Practical external care between service visits, for bottled and mains-fed water coolers. Use only the tasks approved for your exact model.

Start with the current model manual and approved cleaning-product label. They determine the method, frequency, dose, contact time and rinse steps. This general guide does not replace them.

01 Routine checks

- Clean taps, controls and the dispense area using the method and product approved for the cooler.
- Empty, rinse and clean the removable drip tray as the user instructions allow.
- Keep cups and bottles clear of the dispense outlet. Report leaks, unusual taste or odour, or visible contamination.

02 Changing a bottle

- Clean your hands before the bottle change and follow the model's bottle-fitting instructions.
- Keep the bottle neck and water-contact connections clean; avoid touching them.
- Check the bottle area and dispense area after fitting. Do not improvise work on internal parts.

03 Keep the area ready

- Clean external panels, the cup area and surrounding surfaces as directed.
- Keep ventilation clear and the surrounding area tidy, dry and free of contaminants.
- Report dirt, damage, suspected mould or other hygiene concerns.

04 After low use or closure

- Use the manufacturer's shutdown and return-to-use instructions, including any required flushing or service.
- Complete the approved external clean before use resumes.
- If the cooler appears unsafe or water quality seems unusual, follow the site procedure and seek support before continued use.

05 Professional service boundary

- Internal sanitisation, technical checks and service work belong with competent, authorised service personnel.
- Agree the filter-change and service approach for the exact model, usage and site.
- Do not remove internal panels, use unapproved chemicals, block ventilation or ignore faults.

06 Keep a useful record

- Record the equipment, date, user task and person completing it. Note any concern or missed task.
- For support, send the model, site postcode, supply type and symptom.
- Find model documents at cafeperfection.com/pages/downloads-resources.