USER CARE AND PROFESSIONAL OVERVIEW

Multi-function tap care and servicing

For systems providing selected hot, chilled, still or sparkling functions. The fitted tap, under-sink units, filter and any CO2 equipment must be identified before planning care.

Follow the current instructions for every fitted component. Hot water, electrical and pressurised systems require the correct procedures. Keep user cleaning separate from boiler, chiller, carbonation and technical work.

01 Routine external care

- Clean the tap body, controls and outlet with the approved non-abrasive method.
- Keep the dispense area, surrounding worktop and any drip tray clean and dry.
- Use only cleaning products suitable for the model and the contact surface.

02 Visible checks and access

- Look for residue, leaks, warnings, poor flow or changed taste and report concerns.
- Keep cupboard and under-sink ventilation clear; preserve access to the equipment.
- Check visible pipework and the CO2 area for obvious concerns without adjusting fittings or regulators.

03 After low use or closure

- Follow the model's restart instructions for the functions actually fitted, including flushing where specified.
- Complete the approved external clean before normal use resumes.
- Seek support if taste, flow, carbonation or operation seems unusual.

04 Professional work to discuss

- The agreed work may include filter replacement and sanitisation of relevant water-contact parts.
- Discuss inspection of the under-sink boiler, chiller and carbonation system where fitted.
- CO2 cylinder, regulator and gas-line work must follow the manufacturer's authorised procedure and responsibility.

05 Technical and safety scope

- Competent personnel may check temperature, flow, carbonation, safety devices and general operation.
- Relevant checks may include electrical connections, pipework and fitted components.
- Do not dismantle the tap or under-sink system, bypass controls or ignore leaks or filter warnings.

06 Plan and keep records

- Agree care and service from the model, usage, water conditions and site requirements.
- Confirm filter, CO2 and other consumable responsibilities and any separate charges.
- Record user tasks, service findings, replacements and agreed follow-up.